SRSU Office of Educational & Cultural Resources
Spring 2021
2nd Virtual Brown Bag Event

WHAT: Spring 2021 SRSU Instructional Services at SRSU Update
WHEN: Thursday, April 29th, 2021 from Noon to 12:50 p.m.
TSUS Shared Services Partnership
Sul Ross State University and Sam Houston State University

SHSU Online Team

Dr. Ruth Chisum - Executive Director for Online Operations
Ray Scheel - Assistant Director for Course Development
Thomas Sosebee - Assistant Director for Course Development
Jacob Spradlin - Associate Director for Instructional Technology Support Services
Ricki Lee Hodges Neri – TSUS Blackboard Administrator
Daniel Walker - Assistant Director, Online Support Services
Jorge Luna – Instructional Designer to Sul Ross State University

SRSU Blackboard Support Team

Tim Parsons & Estella Vega – SRSU Blackboard Admin & Support
Welcome & Opening

WE’RE DOING THIS ON MS TEAMS FOLKS!
(And other general housekeeping before we get started…)

[Logos]
Spotlight Presentation:
Sul Ross Website Redesign

SRSU Webmaster
Vince Parras
QUESTIONS?
Q&A time with Vince
SRSU UPDATE and REMINDER:
Moving from Zoom and Transitioning
to Blackboard Collaborate Ultra & MS Teams

The Big Picture – Phase-Out Zoom by June 1st
For questions on our move away from Zoom, please create an OIT LTAC ticket at: https://techassist.sulross.edu
The Big Picture – Overview of MS Teams & Bb Collaborate

- Day-to-Day Internal Communication
- SRSU Departmental / Program / Office Meetings, etc.
- SRSU Committee / Organizational meetings
- Internal or Departmental Training
- Online Student Tutoring / Counseling
- SRSU Administrative / Business Uses

- Virtual Blackboard Class Meetings & Lectures
- Hybrid Course Lecture Component
- Covid / Quarantine Solutions for F2F

Microsoft Teams

Integrated into SRSU Microsoft Office 365 Environment

Zoom

Outside Licensed Application

Blackboard Collaborate ULTRA

Integrated into TSUS-SRSU Blackboard Environment
The Big Picture – Overview of MS Teams

- Teams is Microsoft Office 365’s Collaborative and web-conferencing tool.
- Teams is integrated into our SRSU Office 365 environment (Outlook, OneDrive, Sharepoint).
- Only active SRSU faculty, staff & students may access applications (such as Teams or OneDrive) in our SRSU Microsoft Office 365 environment.
- OIT has installed the MS Teams application on all SRSU desktop/laptop computers.
- MS Teams has a mobile app for smartphone or tablet.
- All tools in our SRSU Microsoft Office 365 environment (such as Teams) is supported by SRSU OIT.
Making the Transition to Microsoft Teams For Administrative / Internal Meeting Use

Where do I find MS Teams Training and Support information at SRSU, and how do I request help with utilizing MS Teams?

- There are several LTAC Solutions available for Teams. These are available at the LTAC Managed Service area - Login required.
- Contact LTAC at techassist@sulross.edu or at 432-837-8888 to schedule a virtual meeting to learn more about Teams.
The Big Picture – Overview of Bb Collaborate Ultra

- Collaborate Ultra is Blackboard’s web-conferencing tool.
- All Collaborate participation happens within a browser.
- Blackboard Collaborate has a mobile app.
- Only active SRSU faculty & students may access our TSUS Blackboard environment (and Collaborate).
- SRSU Faculty & students using Blackboard Collaborate have several levels of Blackboard support available to them including our 24/7 Online Support Desk.
Making the Transition to Blackboard Collaborate

Top 5 Reasons to move from Zoom to Blackboard Collaborate for academic use:

1. EASE OF USE FOR BOTH FACULTY & STUDENTS
2. EASIER TO MANAGE FOR FACULTY
3. FUNCTIONALITY
4. SECURITY
5. SUPPORT FOR FACULTY & STUDENTS
Making the Transition to Blackboard Collaborate

**Why Use Bb Collaborate for Academic Use?**

Blackboard Collaborate Questions

I really need to see all my students on the screen at once (which I can do in Zoom). Am I able to do this using Bb Collaborate? This is a deal breaker for me!

- Blackboard Collaborate Gallery View is now available for SRSU instructors! With this view, you can now see up to 25 attendees (students) on your Collaborate screen at once.
Making the Transition to Blackboard Collaborate

**Blackboard Collaborate for Academic Use**

Where do I find Collaborate Training and Support information at SRSU?

- Our "Teaching Online With Blackboard" Instructor Resource Site is where you can find support material and how-to videos on using Blackboard Collaborate as a moderator and as a participant.
- Blackboard Collaborate webinar recordings are available here as well.
- Collaborate Self-Training Orientation
Making the Transition to Blackboard Collaborate

**Blackboard Collaborate for Academic Use**

How do I request help with utilizing Collaborate?

- Contact the 24/7 Blackboard Online Support Desk and request scheduled individual help with setting up and using Collaborate Ultra at:
  - email - blackboardsupport@sulross.edu
  - or call - 888.837.6055
SRSU Enrollment Management Platform (EMP)

Graduate Coordinator for the Graduate Student Center
Estella Vega
SRSU Professional Development

Dean April Aultman Becker
Office of Educational & Cultural Resources
with
SRSU President Pete Gallego
THANK YOU!

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Instructional Services at SRSU Update
SPEAKING OF QUESTIONS?
Q&A time